

Ricky's Island Tours & Minibus Service Ltd.
Total Island Experience Tour (T.I.E. Tour)

Thank you for your inquiry regarding our tour. Your group will see the entire Island and during the tour I will give you a detailed explanation of the various sites, the history of Bermuda and our long-term relationship with the United States. Please note that I am more than happy to take pictures of your group at the various stops along the route (with your camera, at no additional expense).

The tour starts in The Royal Naval Dockyard.

We will then proceed to the Heydon Trust Chapel to see a building which dates back to 1616. The building was converted to a chapel in 1943.

Next is the Fort Scaur Park where you will see fantastic views of the Island and will have the opportunity to take group pictures with the vistas as a backdrop.

Next stop is the Somerset Bridge - the smallest drawbridge in the world. Help feed the fish and afterwards you can stand on the bridge while I take pictures of your group on the bridge with your camera.

We will proceed along the North side of the Island into Hamilton, the capital, where you will have 30mins to walk about the Front Street. After your window shopping, we will proceed to the Bermuda Aquarium where I have a fun surprise for your group.

Next we drive into St. Georges, the former capital of Bermuda, where the original settlers arrived. Your group will have up to 45 mins in the old town. You can visit St. Peter's Church - the oldest Anglican Church in the Western Hemisphere! Hopefully we will arrive in time to see the reenactment of the ducking stool **(the contrary wife is played by a former elected Member of Parliament!). After the enactment is a one-hour lunch period.**

We will then start our return to Kings Wharf along the South Shore. You will get to see Tuckers Town where our very affluent residents live. You will also see the various beautiful beaches along the route.

If you wish we can incorporate a visit to the Crystal Caves during the lunch break. To do so may result in having to forego visiting St. Georges! This option is available only if there are not long lines at the Caves. There is only sufficient time to visit one cave. For those who choose not to visit the Caves, we will proceed to St. Georges. If the folks from the ship excursions arrive ahead of us, there can be a delay of up to 2 hours which may negate this option.

During our drive along the South Road you will get to see a few of our famous Pink Sand beaches. The last stop is the Gibbs Hill Lighthouse where you will end your tour with more fantastic vistas of our Island. If you wish, your group can climb to the top of the Lighthouse to enjoy beautiful views of the Island. We will then proceed back to the ship.

Although I have mentioned specific stops for pictures, your group can take pictures throughout the tour.

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The stop in St. Georges includes **one hour for lunch**. If you want to sit down for lunch I recommend either the White Horse Restaurant or the Wahoo Restaurant. – In both you can order the world famous Dark & Stormy drink and the Bermuda Rum Swizzle.

Throughout the tour we will discuss the close historical relationship between Bermuda and the USA. Do you know which major sport was introduced to the USA by Bermuda?

This is an extensive and informative tour of the Island. It last for 6 hours and I can assure you that the time will pass very quickly. At times I may have to bypass certain stops to ensure that we arrive on time for other events such as the 'Ducking Stool' reenactment or to return to the ship on time.

The cost is \$ 65 per person. If there are less than 7 people on the bus the rate is \$ 75 per hour (shared by the number of people on the bus). Please note the \$ 75 per hour is not applicable to private tours. It is only applicable if I am unable to book more than 6 people for a tour. These are the government established rates. To take advantage of the \$ 65 per person rate, please feel free to reach out to fellow cruisers. Most are using Cruise Critic 'Roll Call' to recruit additional participants. As you may know, CC does not allow operators, like us to advertise in any way on their site. **If you do recruit additional people for the tour while on the ship, please contact me prior to disembarkation (at least 24 hours prior) to determine if space is available for the people you have recruited.**

My bus has 14 passenger seats. Please note that if your group is less than 14 you will very likely be joined by others on the tour unless you request a private tour. Clients must provide their own child seats. Any child that occupies a seat (including in a child seat) will pay \$ 65.

Private Tours:

If you wish to have a private tour the cost is \$ 780 for 1 – 12 people; \$ 65 for each additional person.

Group Transportation:

I have a number of minibus operators that I work with. If you have a group that exceeds 14 people I can arrange additional buses as needed. Recently I arranged transportation for 190 people!

My tours start at either 9am daily (or one hour after arrival of the cruise ship if it arrives later than 8:30am). The meeting deadline on the dock is 8:45 (or 45mins after arrival) to ensure an on-time start.

Following are the instructions for finding me on the dock:

Heritage Wharf (p/o Kings Wharf) - Yellow Building:

Exit the terminal through the doors on the left. Walk to the end of the dock through the gates and you will see me holding a 'Ricky's Island Tours' sign.

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Kings Wharf – Pink Building

When you exit the terminal, turn right and walk towards the fence. I will be standing by the fence with a 'Ricky's Island Tours' sign.

If for some reason I am not there DO NOT GO LOOKING FOR ME! If you do go looking for me it is very possible that you will miss the tour!

Ask one of the officials to page me. They will be by the fence or at the gate. My number is 703-3659.

Lastly, if you would like to get a Bermuda stamp in your passport, bring it (and your ship I.D.) with you on the tour and I will direct you to an Immigration office that will stamp your passport.

In conclusion, please be advised that we are listed on Tripadvisor. Feel free to visit the site and see what our past clients had to say about our services.

Booking Procedure:

Please be advised we have recently signed on with a booking system called Trekksoft. This will allow you to book your reservations online and pay by credit card. You are required to pay the full fare at the time of booking your reservation. 50% of the fare is non-refundable as explained below. Your reservation is not guaranteed until you book your reservation via Trekksoft. Please follow these procedures to take advantage of this system:

On the 'Bermuda Island Tours' page of my website

(<http://www.rickysminibus.com/bermuda-island-tours>) :

- **Complete the information form under the black 'Download The Tour Description' button.**
- **I will send you an email advising if that the date you requested is available.**
- **When you have received my email regarding your requested tour date, click on the blue 'Book Tour' button to reserve your seats on the day confirmed by me. Your spot will not be reserved if you do not book your tour on the Trekksoft website.**
- **You will receive a Confirmation email confirming the tour date, the terms and conditions and instructions for finding me on the dock. Please bring this email with you as confirmation of your booking.**

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Please read the following very carefully:

You are required to pay in full at the time of booking your reservation. Payments are non-refundable except as follows:

The payments or part thereof are refundable only if:

- You cancel your reservation no later than 30 days before the tour. In such cases you will receive a 50% refund of your payment.
- If I cancel the tour without making alternative arrangements for your tour you will be refunded 100% of your payment.

We strongly recommend that you purchase Travel Insurance to protect yourselves from any unforeseen events which may prevent you from joining the tour.

Your failure to meet me on the dock by the required time or your failure to return to the bus at one of the stops at the required time does not entitle you to a refund. If you are going to be late please send a text message to (441) 703-3659 or an email to rb@rickysminibus.com prior to the start of the tour.

Due to recent unfortunate events, I must address the following issues:

- Does anyone in your group have mobility issues? Unfortunately, my vehicle is not wheelchair accessible and I do not have room to store wheelchairs or fold up chairs if the bus is full.
 - The max weight per person that my bus can hold is 300 lbs per person. I reserve the right to refuse anyone that exceeds this limitation.
 - At times I may be unable to take your tour due to unforeseen circumstances. In such an event I will ensure that the appropriate driver is provided based on the information provided in your communications to me.
 - In certain cases I may state that you can invite others to join your group. In such cases please ensure that if you have additional people to join the tour that you contact me prior to arriving in Bermuda so that I can advise if there are still seats available for your guests.
- **PLEASE NOTE: RECEIPT OF THIS TOUR DESCRIPTION DOES NOT SERVE AS A CONFIRMATION OR BOOKING ON ANY TOUR. YOU MUST FOLLOW THE 'BOOKING PROCEDURE' ON PAGE 3 TO BOOK A TOUR. www.facebook.com/rickysminibus/ .**